Training for RBM Champions



RBM in Planning

1. Do we need Planning?

Is the Cheshire Cat right?

"Which road should I take?" Alice asked the Cheshire Cat.

"Where do you want to get to?" the cat asked helpfully.

"I don't know," admitted Alice.

"Then," advised the cat, "any road will take you there."

Lewis Carroll. Alice in Wonderland.

UN@HABITAT

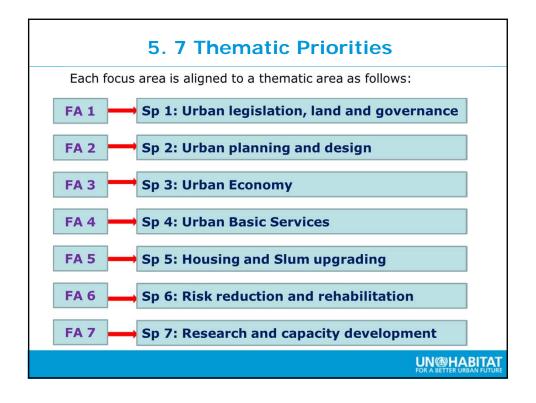
2. GC Resolution 23/11 of April 2011

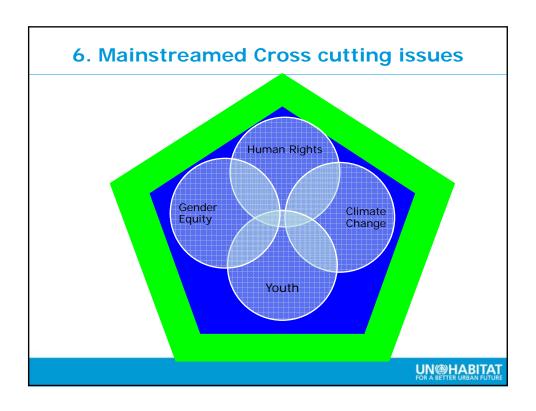
■ Requests the Executive Director, in consultation with the Committee of Permanent Representatives, to develop a strategic plan for 2014–2019, including a road map for preparatory work, taking into account the recommendations of the peer review and other reviews of the medium-term strategic and institutional plan for 2008–2013, for presentation to and approval by the Governing Council at its twenty-fourth session

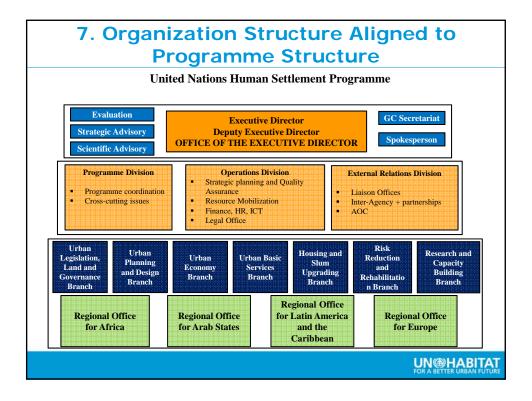
3. Situation Analysis

- UN-Habitat Mandate
- SWOT Analysis
- External environment scan/assessment
 - Main challenges, social, environmental, economic, demographic, spatial, etc
 - Urban trends, emerging issues and status of knowledge on urbanization
- ☐ Internal environmental scan HR, financial, operational, programmatic, etc
 - MTSIP monitoring reports, Peer and other reviews, strategic evaluations
 - ✓ Programme/Project Evaluations
 - ✓ Performance Audit
- Lessons learnt





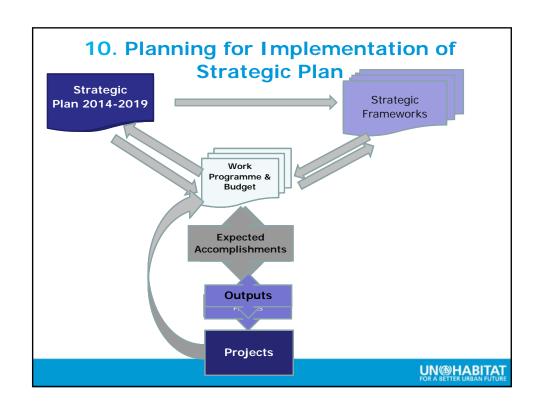


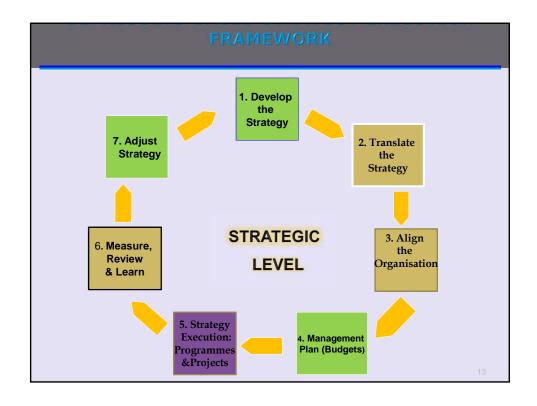


8. Operationalization of Strategic Plan

- Results framework Strategic result, EAS, Sub-Eas and indicators
 - basis for planning, monitoring, evaluation and reporting
- Strategy/Policy papers
- Performance Measurement Plan
 - Determine baselines, targets, what data we need, its sources, who, where, when
- Evaluation Plan
- Assumptions & risk assessment and management
- Establishing an enabling environment
- Costing of the strategic plan







12. Inter-linkages Between Planning, Monitoring & Evaluation

- Without proper planning and clear results, monitoring cannot be done well.
- Without effective planning, the basis for evaluation is weak, evaluation cannot be done well.
- Without careful monitoring, the necessary data is not collected and evaluation cannot be done well





Results-Based Management for UN-Habitat Champions

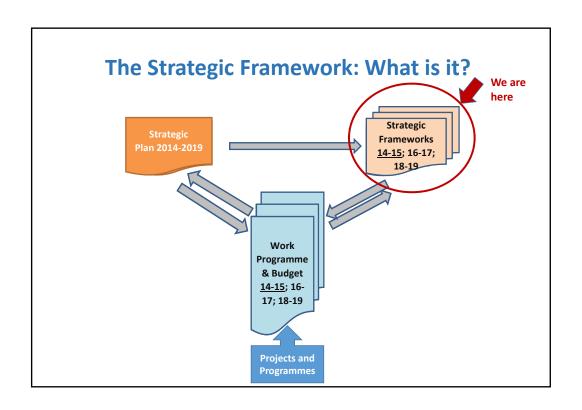
Nairobi, Kenya

Outline

- I. The Strategic Framework
- II. The Work Programme and Budget
- III. The Annual Work Plan

The Strategic Framework: What is it?

- In the UN Secretariat, the SF is the principal policy directive
- It is the first step towards the preparation of UN regular budget (RB)
- It is a biennial document prepared based on mandates received from member States through intergovernmental bodies
- ❖ In the case of UN-Habitat, the SF is derived from the six-year Strategic Plan



I. Overall orientation II. For each subprogramme: Logframe (Objective, Expected Accomplishments, Indicators of Achievement and Performance Measures) Strategy External Factors III. List of mandates

The Strategic Framework: Structure/Logframe

Focus Area/Subprogramme 1: Urban Legislation, Land and Governance

Objective of the Organization: Environmentally, economically, and socially sustainable, gender sensitive and inclusive urban development policies implemented by national, regional and local authorities have improved the standard of living of the urban poor and enhanced their participation in the social economic life of the city

Expected Accomplishments

EA1: Increased capacity of local and national governments and other Habitat Agenda Partners to implement enabling legislation for improving urban extension, densification, urban planning and urban finance.

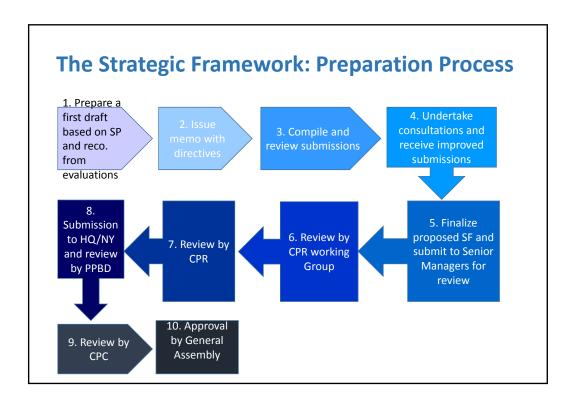
EA2: Increased capacity of local, national governments and other Habitat Agenda Partners to implement programmes that improve security of tenure for vulnerable groups, including women, youth, indigenous people and minorities.

EA3:

Indicators of Achievements

Number of consultative legal reform processes to improve urban extension, densification, urban planning and finance **Baseline** 2012-2013:

Target 2016-2017:



The Strategic Framework: Role of the QA Unit

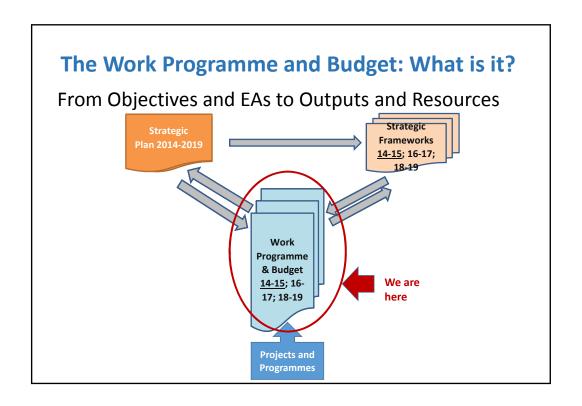
- Lead the preparation process
- Forster ownership of corporate goals and results from Branches and Regional Offices throughout the process
- Ensure that Logframe elements are SMART
- Backstop Senior Management while presenting and defending the SF before CPR, GC and CPC

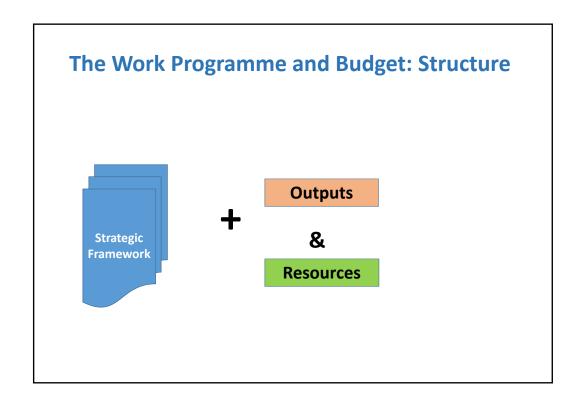
The Strategic Framework: Role of Branches and ROs

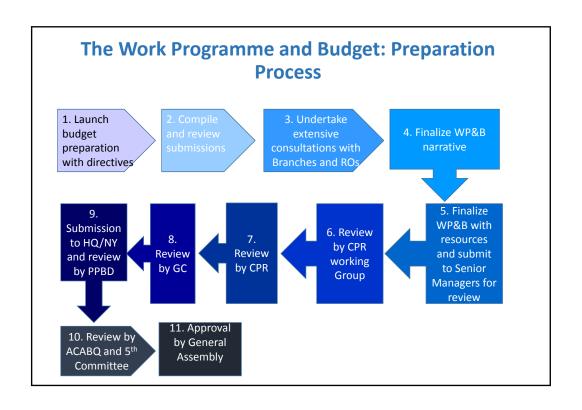
- ❖ Fully own the SF
- Ensure that Objectives and Expected Accomplishments capture results to be achieved at the level of targeted groups/beneficiaries
- Ensure that the preparation of the SF is inclusive and iterative

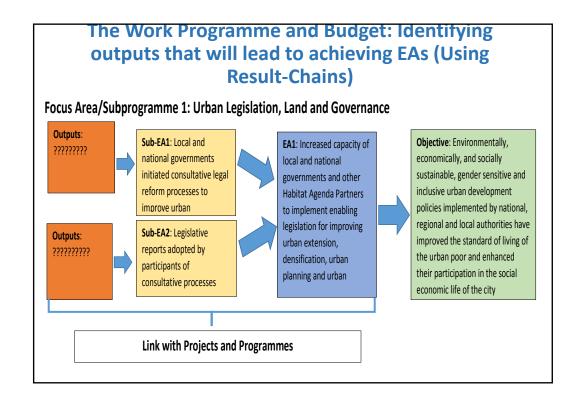
The Strategic Framework: Expected role of RBM Champions

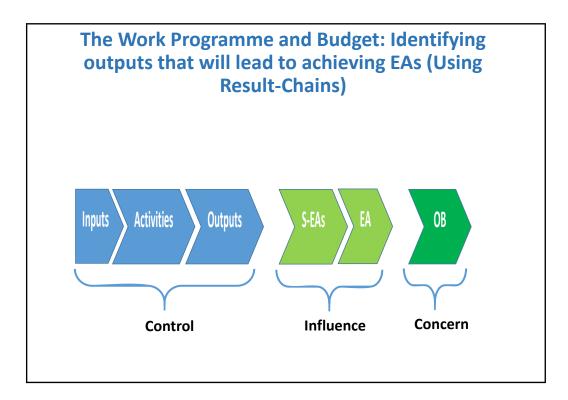
- Support Branches and Regional Offices in preparing SF
- ❖ Act as Focal Points for QA Unit
- If needed take the lead in conducting mini clinics at Branche/RO level before or during preparation of SF
- Ensure that projects' objectives and EAs are aligned with Strategic Plan and Strategic Framework
- Promote accountability, learning and transparency











The Work Programme and Budget: Categories of outputs

- Parliamentary documentation (reports feeding into intergovernmental meetings)
- Expert group meetings
- ❖ Recurrent publications (flagship)
- Non-recurrent publications (feed into expert group meetings)
- Technical materials (policy briefs)
- Special events
- Advisory services
- Field projects

The Work Programme and Budget: Delivering as One UN-Habitat

- Delivering as One UN-Habitat starts with planning together in the context of planning weeks/retreats
- ❖ Agreeing on the outputs needed to achieve results
- Looking into possible hindering factors and coming up with mitigation measures
- Looking into possible partnerships
- Factoring cross-cutting issues

The Work Programme and Budget: Role of OM and QA Unit

- Lead the preparation process
- Organize planning retreats
- Coordinate inputs on resources
- Backstop Senior Management while presenting and defending the WP&B before CPC, GC and ACABQ

The Work Programme and Budget: Role of Branches and ROs

- ❖ Fully own the process of preparing the WP&B
- Ensure that identified outputs feed into EAs
- ❖ Be realistic and consider available resources
- Ensure that the process of preparing the WP&B is inclusive and iterative

The Work Programme and Budget: Expected role of RBM Champions

- Support Branches and Regional Offices in preparing the WP&B
- ❖ Act as Focal Points for QA Unit
- If needed take the lead in conducting mini clinics at Branche/RO level on the importance of identifying the "right" outputs
- Ensure that projects' Outputs are aligned with the WP&B
- Support accountability, learning and transparency

The Annual Work Plan: What is it?

- Breaks down the Biennial WP&B into 2 (year 1 & Year 2)
- Provides information on responsibilities and locations

The Annual Work Plan: Role of QA Unit

- Prepare the template
- Coordinate the provision of inputs
- Consolidate, finalize and disseminate the AWP

The Annual Work Plan: Role of Branches and ROs

- Timely provision of inputs
- ❖ Fully own the AWP

We are the Champions!!!



Key Performance Indicators

UN@HABITAT

What



An Indicator is

"A quantitative or qualitative factor or variable that provides a simple and reliable means to measure achievement, to reflect changes connected to an intervention, or to help assess the performance of a development actor" (OECD/DAC)

UN@HABITAT

What



"Key", because:

this aspect is of fundamental importance for the sector or the area of intervention.

Examples

Education: enrolment, drop-out rates

Health: malaria fatality rate

Energy: # of households connected to grid Governance: # registered <=> # eligible voters

UN®HABITAT

What



"Performance", because:

this aspect can be clearly influenced by the actors in the sector

Why



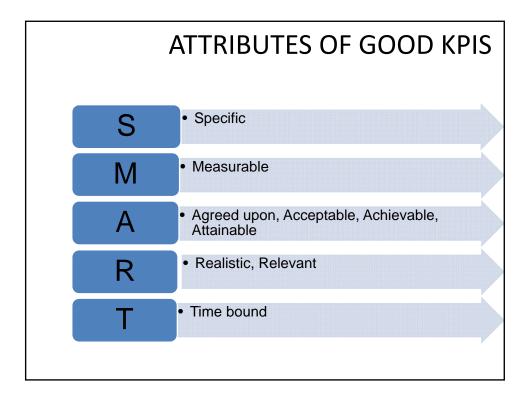
The AAA states
"Achieving development results – and openly accounting for them – must be at the heart of all we do"

Key performance indicators (KPI's) support

- **➤** Measuring achievements of results
- **≻**Openly accounting for results
- > Evidence-based decision-making and learning!!

How





How

- 1. Accuracy: exact measurement
- 2. <u>Sensitivity</u>: easy reflection of changes in subject of measurement
- 3. Reliability: more consistent and less given to manipulation
- 4. Accessibility: verifiable within reasonable costs

WORKING WITH KPIS

- Actual work on KPIs highly depends on effective monitoring system and credible national statistics.
 - E.g. Kenya has adopted the National Integrated Monitoring & Evaluation System (NIMES) and built the capacity of the National Bureau of Statistics (KNBS) through the statistical capacity building (STACAP) project and given bureau more autonomy.

Results-Based Management for UN-Habitat Champions

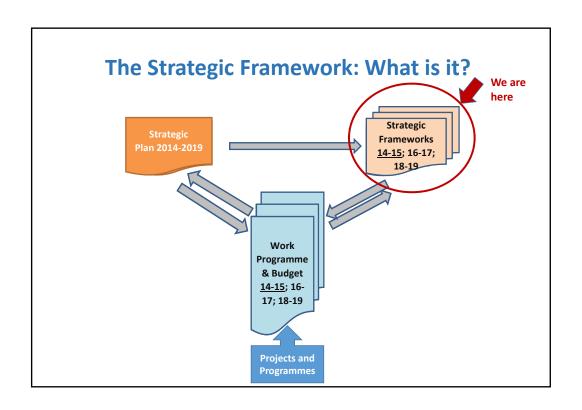
Nairobi, Kenya

Outline

- I. The Strategic Framework
- II. The Work Programme and Budget
- III. The Annual Work Plan

The Strategic Framework: What is it?

- In the UN Secretariat, the SF is the principal policy directive
- It is the first step towards the preparation of UN regular budget (RB)
- It is a biennial document prepared based on mandates received from member States through intergovernmental bodies
- ❖ In the case of UN-Habitat, the SF is derived from the six-year Strategic Plan



I. Overall orientation II. For each subprogramme: Logframe (Objective, Expected Accomplishments, Indicators of Achievement and Performance Measures) Strategy External Factors III. List of mandates

The Strategic Framework: Structure/Logframe

Focus Area/Subprogramme 1: Urban Legislation, Land and Governance

Objective of the Organization: Environmentally, economically, and socially sustainable, gender sensitive and inclusive urban development policies implemented by national, regional and local authorities have improved the standard of living of the urban poor and enhanced their participation in the social economic life of the city

Expected Accomplishments

EA1: Increased capacity of local and national governments and other Habitat Agenda Partners to implement enabling legislation for improving urban extension, densification, urban planning and urban finance.

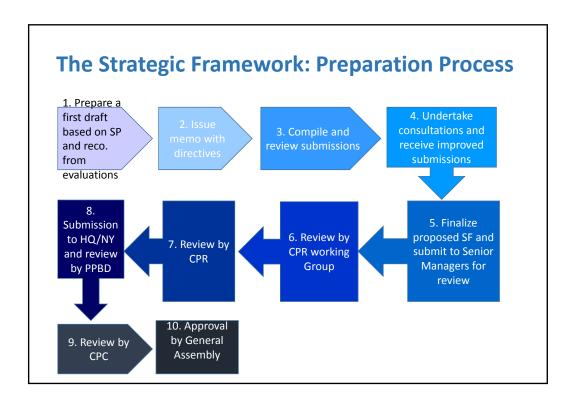
EA2: Increased capacity of local, national governments and other Habitat Agenda Partners to implement programmes that improve security of tenure for vulnerable groups, including women, youth, indigenous people and minorities.

EA3:

Indicators of Achievements

Number of consultative legal reform processes to improve urban extension, densification, urban planning and finance **Baseline** 2012-2013:

Target 2016-2017:



The Strategic Framework: Role of the QA Unit

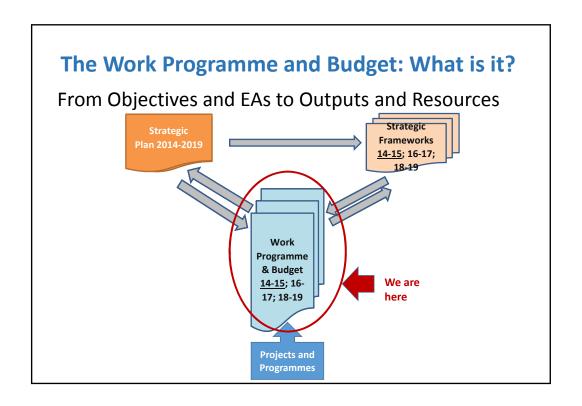
- Lead the preparation process
- Forster ownership of corporate goals and results from Branches and Regional Offices throughout the process
- Ensure that Logframe elements are SMART
- Backstop Senior Management while presenting and defending the SF before CPR, GC and CPC

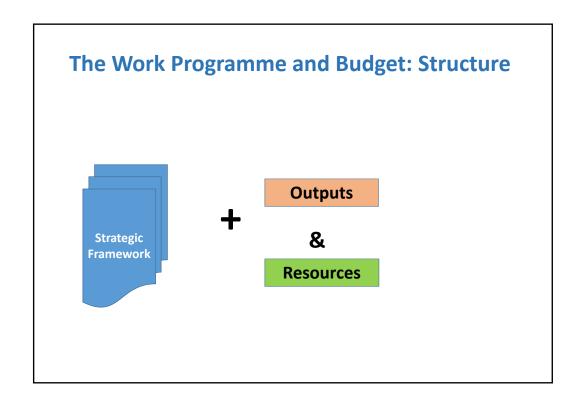
The Strategic Framework: Role of Branches and ROs

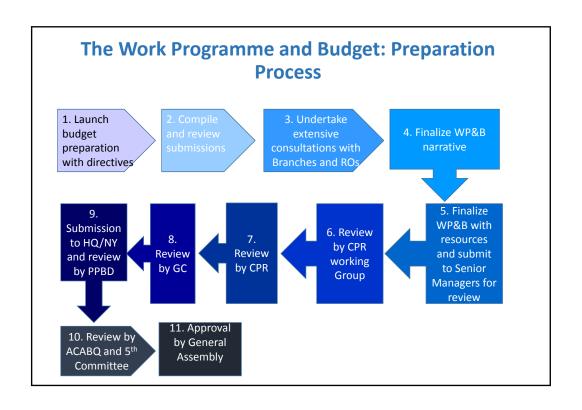
- ❖ Fully own the SF
- Ensure that Objectives and Expected Accomplishments capture results to be achieved at the level of targeted groups/beneficiaries
- Ensure that the preparation of the SF is inclusive and iterative

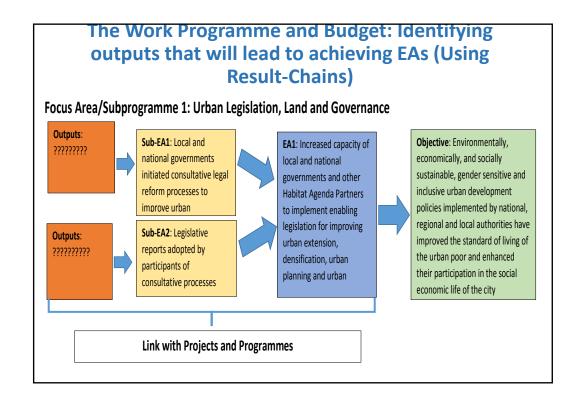
The Strategic Framework: Expected role of RBM Champions

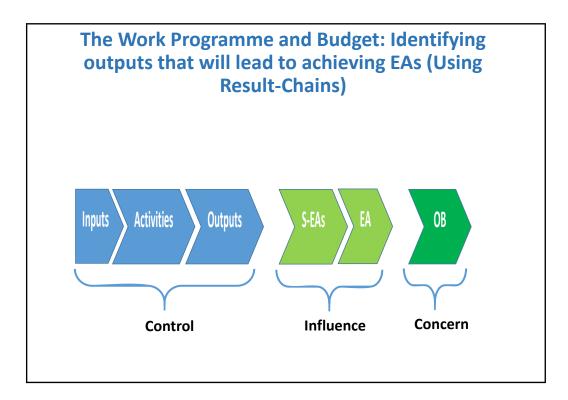
- Support Branches and Regional Offices in preparing SF
- ❖ Act as Focal Points for QA Unit
- If needed take the lead in conducting mini clinics at Branche/RO level before or during preparation of SF
- Ensure that projects' objectives and EAs are aligned with Strategic Plan and Strategic Framework
- Promote accountability, learning and transparency











The Work Programme and Budget: Categories of outputs

- Parliamentary documentation (reports feeding into intergovernmental meetings)
- Expert group meetings
- ❖ Recurrent publications (flagship)
- Non-recurrent publications (feed into expert group meetings)
- Technical materials (policy briefs)
- Special events
- Advisory services
- Field projects

The Work Programme and Budget: Delivering as One UN-Habitat

- Delivering as One UN-Habitat starts with planning together in the context of planning weeks/retreats
- ❖ Agreeing on the outputs needed to achieve results
- Looking into possible hindering factors and coming up with mitigation measures
- Looking into possible partnerships
- Factoring cross-cutting issues

The Work Programme and Budget: Role of OM and QA Unit

- Lead the preparation process
- Organize planning retreats
- Coordinate inputs on resources
- Backstop Senior Management while presenting and defending the WP&B before CPC, GC and ACABQ

The Work Programme and Budget: Role of Branches and ROs

- ❖ Fully own the process of preparing the WP&B
- Ensure that identified outputs feed into EAs
- ❖ Be realistic and consider available resources
- Ensure that the process of preparing the WP&B is inclusive and iterative

The Work Programme and Budget: Expected role of RBM Champions

- Support Branches and Regional Offices in preparing the WP&B
- ❖ Act as Focal Points for QA Unit
- If needed take the lead in conducting mini clinics at Branche/RO level on the importance of identifying the "right" outputs
- Ensure that projects' Outputs are aligned with the WP&B
- Support accountability, learning and transparency

The Annual Work Plan: What is it?

- Breaks down the Biennial WP&B into 2 (year 1 & Year 2)
- Provides information on responsibilities and locations

The Annual Work Plan: Role of QA Unit

- Prepare the template
- Coordinate the provision of inputs
- Consolidate, finalize and disseminate the AWP

The Annual Work Plan: Role of Branches and ROs

- Timely provision of inputs
- ❖ Fully own the AWP

We are the Champions!!!



Key Performance Indicators

UN@HABITAT

What



An Indicator is

"A quantitative or qualitative factor or variable that provides a simple and reliable means to measure achievement, to reflect changes connected to an intervention, or to help assess the performance of a development actor" (OECD/DAC)

UN@HABITAT

What



"Key", because:

this aspect is of fundamental importance for the sector or the area of intervention.

Examples

Education: enrolment, drop-out rates

Health: malaria fatality rate

Energy: # of households connected to grid Governance: # registered <=> # eligible voters

UN®HABITAT

What



"Performance", because:

this aspect can be clearly influenced by the actors in the sector

Why



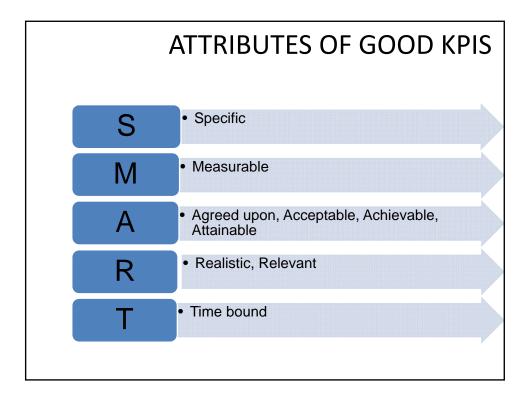
The AAA states
"Achieving development results – and openly accounting for them – must be at the heart of all we do"

Key performance indicators (KPI's) support

- **➤** Measuring achievements of results
- **≻**Openly accounting for results
- > Evidence-based decision-making and learning!!

How





How

- 1. Accuracy: exact measurement
- 2. <u>Sensitivity</u>: easy reflection of changes in subject of measurement
- 3. Reliability: more consistent and less given to manipulation
- 4. Accessibility: verifiable within reasonable costs

WORKING WITH KPIS

- Actual work on KPIs highly depends on effective monitoring system and credible national statistics.
 - E.g. Kenya has adopted the National Integrated Monitoring & Evaluation System (NIMES) and built the capacity of the National Bureau of Statistics (KNBS) through the statistical capacity building (STACAP) project and given bureau more autonomy.

Results-Chains

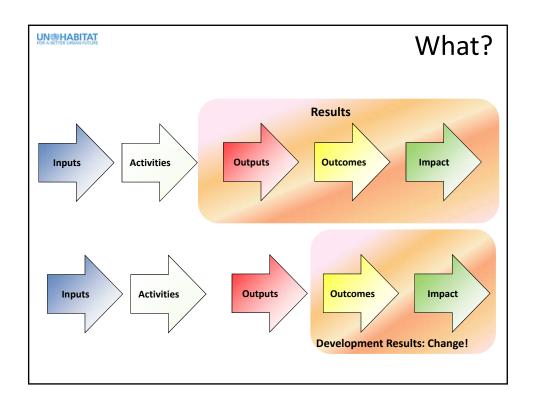
UNION HABITAT WHAR BETTER UNBANKUTURE WHAT?

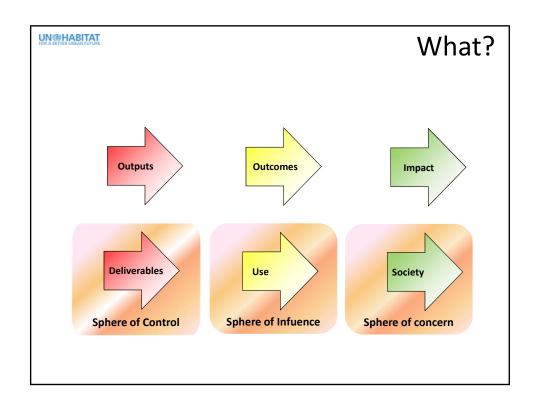
Results chains

- Are logical diagrams
- Linking inputs-outputs-outcomes-impact

Used:

- To improve planning
- To link interventions to results
- For more systematic performance monitoring

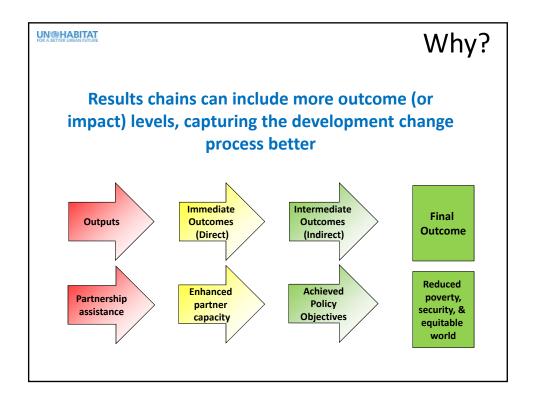


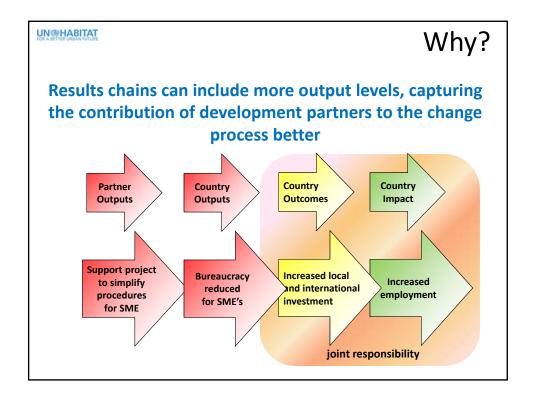


UNITED HABITAT WHA RETTER UNBAN PUTURE WHY?

Value added result chains:

- ➤ May capture the envisaged change process better
- ➤ Enable development partners to position themselves in country efforts





UN@HABITAT

Conclusion

Results chains are an appropriate RBM tool:

- ➤ Are logical diagrams linking inputs-outputsoutcomes-impact;
- ➤ Enable to capture the envisaged change process;
- ➤ Enable development partners to position themselves in country efforts (visualising alignment!)

UN@HABITAT

As such, result chains support:

- ➤ Dialogue on results
- ➤ Align PM&E with Results
- ➤ Planning (and Budgeting)

Or, in short:

- ➤ Shared goals and strategies
- ➤ and are a good starting point for performancebased budgeting